Implementing engagement

Describe how you will implement your strategy based on best practices.

Area	Description	Strategy	Strategy Details
Communication	Communicating clearly and consistently can help all members of the team to work better together	 Assigned staff to communicate with people with lived experience Shared information about your organization Shared information about the project Discussed preferred methods for contact and communication 	Enter any details here
Roles and responsibilities	Being transparent about the expectations can help prevent misinterpretation and improve the collaboration experience	 □ Reviewed goals of the partnership □ Reviewed time commitment and expectations □ Discussed activities to engage in during the project □ Reviewed how project contributions will be acknowledged □ Reviewed how the partnership will end 	Enter any details here
Capability	Having conversations about training and support helps to tailor the approach according to the individual needs of people with lived experience	 Identified training and support needs Provided training tailored to learning needs Provided support for physical and emotional needs Addressed barriers to engagement Provided opportunities for mentorship and peer-to-peer support 	

Area	Description	St	rategy	Strategy Details
Relationships	Building relationships on trust, honesty, respect, transparency, and reciprocity can allow for fuller and more meaningful partnership		Discussed what mutual respect, safety, and trust should look and feel like in research setting	Enter any details here
			Scheduled time for informal activities and celebrations	
			Distributed materials ahead of meetings, including list of research team members and roles	
			Describe a process for communicating concerns and to whom they should be directed	
Financial compensation	Compensating people with lived experience fairly for their engagement helps to acknowledge their value and contributions and advances equity		Discussed needs and expectations for compensation	Enter any details here
			Discussed need for expense reimbursements and eligibility	
			Set up method and timing for compensation	
Sustainability	Monitoring, checking in, and evaluating patient engagement can help the team retain partnerships and understand what went well or how the team can improve		Set up times for check-ins and feedback throughout the project	Enter any details here
			Scheduled time for evaluation	
			Provided opportunities for debriefing with people with lived experience	

39 40